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Important Safeguards

Welcome to your new Spa Dynamix™ VITALA™ Massage Chair! Before using, please review the following instructions for safety and the best operating experience. Throughout this guide, we’ll use several symbols that contain important information. To reduce risk of personal injury, fire, and shock, please review all these items carefully. Save this booklet for future use and reference.

The following individuals should not use the Spa Dynamix™ VITALA™ Massage Chair

- Those with a history of blood clots or thromboembolism
- People with infectious skin diseases or lesions
- Young children under the age of 12
- Those under the influence of alcohol or drugs
- Never use your chair while wet or operate the control panel with wet hands
- Those with any medical concerns or issues must check with their healthcare professional prior to using the chair.

WARNING
Additionally, the following people should consult a physician or medical provider before using this massage chair:

- Patients with implantable medical devices that might be affected by electromagnetic activity (i.e. pacemakers)
- Pregnant women
- Patients with diabetes or any peripheral neurological damage
- Those with fractures or muscle injuries
- Anyone suffering from a serious illness or physical weakness
- Paralyzed or disabled individuals
- People who experience routine dizziness or vertigo
- Those with scarring over the massage area

Accident and Injury Warnings:

- Your massage chair is intended for indoor use only.
- To prevent injury, only use your chair on a flat surface.
- Do not wear loose clothing or dangling jewelry while using this chair.
- Do not allow children or pets in proximity to the chair while it’s in operation.
- Discourage children from playing on armrests, even while not in use.
- Discontinue use and consult a physician if you experience vertigo or any changes in perception during use.
- Monitor all users closely, especially if they are not independently mobile. Children over the age of 12 may use the chair under close adult supervision.
- Do not allow children to play with the control panel.
- Do not put hands or feet into the gaps between the cushion and chair frame.
- Avoid massaging head or belly.
- Do not use on bare skin.
- If leather material on the chair sustains damage, discontinue use, consult a qualified repair professional, or email support at service@SpaDynamix.com.
- Check the power switch before plugging your chair into an outlet. It should be in the “OFF” position before unplugging or plugging in.
- Turn OFF all chair controls before unplugging your chair.
- Do not stand on the chair during operation or while in the “OFF” position.
- Never move the chair while in operation. To move, find help and pick up the chair before moving it to a new location. Do not drag it, which could cause damage to the floor and your property.
Important Safeguards

• Ensure the chair is fully plugged into an appropriate outlet before turning into the “ON” position.
• To prevent skin injury, do not use the chair on bare skin or while wearing sheer fabrics.
• Never fall asleep while using this chair, or allow a sleeping person to use your massage chair.

Fire and Shock Warnings

• When not in use or extended periods, turn OFF AND unplug chair from outlet.
• Only plug your chair into an appropriate outlet during use.
• Never leave a chair partially plugged in.
• Never use this chair with an electric heating blanket.
• Always use in a well-ventilated area devoid of flammable materials.
• Keep your massage chair and remote dry at all times. In case of water damage, contact service@SpaDynamix.com.
• Never use a plug adapter.
• When cleaning your chair, make sure it’s unplugged and in the “OFF” position.
• Do not plug this chair into a power strip.
• Discontinue use if you notice a poor electrical contact or broken power cord.
• Only use in an outlet with the recommended voltage.
• Never use if a power cord is damaged, twisted, or constricted.
• To avoid overheating and injury from excessive use, do not run for long periods of time (more than one consecutive session). If you notice signs of overheating, such as a burning smell or the chair becomes hot to the touch, discontinue use immediately and contact support.

Disassembly and Maintenance

• Do not attempt repairs of a damaged power cord or plug. Contact us at service@SpaDynamix.com for a replacement.
• Do not remove chair parts for any reason, there are no user-serviceable parts inside.
• Contact a repair professional if you experience issues with your chair. Don’t attempt maintenance.

Avoiding Damage to Your Chair:

• This chair is for indoor use only. Never use outdoors.
• Keep chair away from excessive heat sources.
• Avoid placing chair near stove or other heated objects.
• Never clean with corrosive chemicals.
SPECIAL NOTES

• This chair has a cord with a grounding conductor. Only use with an appropriate outlet. Contact an electrician if you’re unsure. Do not use plug adapters.

• Replacing your fuse: If a fuse burns out in your chair, switch to the “OFF” position and unplug immediately. Locate the switch box and find the dysfunctional fuse. Only replace with a matching fuse, and contact a professional electrician for further assistance if necessary.
Welcome to your new Spa Dynamix™ VITALA™ massage chair! With simple maintenance and care, this product will help keep you relaxed for years to come. The VITALA™ uses the calming power of traditional Shiatsu massage to provide stress relief and rejuvenation in the comfort of your home, office, or anywhere else you need to relax (NOTE: indoor use only).

Your Spa Dynamix™ VITALA™ has the following features

• A control panel to rotate between one of three shiatsu massage programs, control the air pressure, heat, and seated position.
• Automatic and manual programs.
• Targeting of upper or lower body, or a whole body massage experience.
• 3 massage speeds.

As you begin to familiarize yourself with your massage chair, keep in mind:

• The image of your chair is a guide, not an exact replica of the chair. Always refer to your own model as you follow these instructions.
• Store this instruction manual in a convenient place for future reference.
• Please read all warnings, cautions, and prohibited actions before using this chair.

Spa Dynamix™ reserves the right to change the design specifications of the VITALA™ without notice.
Getting to Know Your Chair

Take the time to review the graphics available in this section and familiarize yourself with the individual parts of your new massage chair. Throughout this manual, you will notice that we refer to these terms to help you install and understand your massage chair. We have outlined the interior and exterior components you will need to know about in order to properly use and maintain your chair.

The installation and setup for your Spa Dynamix™ VITALA™ is very simple and should take just a few minutes. We recommend having someone assist in the assembly process. As soon as you take your chair out of the box, refer to the components listing and ensure you have all the necessary parts for safe operation. Contact Spa Dynamix™ at service@SpaDynamix.com if you have any questions or concerns.

External Structure

1. Remote Control
2. Right Armrest
3. Left Armrest
4. Seat Cushion
5. Leg Rest
6. Footrest
7. Head Padding
8. Back Padding
9. Shoulder Massager
10. Castor
External Structure (Cont.)

1. Backrest
2. Power Case
3. Power Cord Socket
4. Fuse Socket
5. Power Switch
Internal Structure

1. Massage Heads (Under Cushion)
2. Shoulder Airbags
3. Lower Back Airbags
4. Armrest Airbags
5. Side Seat Airbags
6. Calf Airbags
7. Leg Airbags
8. Foot Airbags
9. Foot Rollers
Getting to Know Your Chair

1. Right Armrest Assembly
2. Remote Control
3. Right Side Fender
4. Electric Magnetic Valve
5. Leg Rest & Footrest
6. Air Pump Case
7. Seat Frame
8. Electric Actuator
9. Left Side Fender
10. Left Armrest Assembly
11. Seat Cushion
12. Massage Machine
13. Pillow
14. Back Cushion
15. Plastic Front Cover
16. Back Frame Assembly
17. Back Cover Assembly
18. Power Case Assembly
Installation Guide

You now have all the information you need to start installing and using your Spa Dynamix™ VITALA™ massage chair. This section features a step-by-step guide to unboxing and setting up your chair. Follow the instructions closely, as this product contains several important components.

**Step 1: Unpacking Your Chair**

Start by laying a blanket down to protect your floor. Remove the chair frame from the box and place on the blanket. Carefully remove armrests and set aside. Reference your materials list to ensure you have all the parts required for assembly.

**Step 2: Assemble the Backrest**

Carefully unfold the backrest on the *Massage Chair Main Body* until you hear a clicking sound. This means your chair back is locked and ready for use.
**Step 3: Assemble the Armrests**

NOTE: Before assembling your armrests, ensure the remote control is in the middle of the seat to avoid trapped cords. Use the illustrations provided as a reference.

A. Use a Phillips head screwdriver to unscrew the M6 screws from the seat base.

B. Locate the fixed bolt on the side of the seat base. This will align with the fixed hole on the armrest of your seat.

C. Align the armrest with the corresponding bolts on the seat base. Press components together until flush. Screw components together using M6 screws.
**Step 4: Assemble the Armrests Air Hoses**

A. Locate the air hoses on your armrests and on the seat base, which are color-coded. Connect each air hose on the armrest to its corresponding air hose on the seat base.

B. Locate the LED wire on the armrest and the LED wire on the seat base. Connect them.

**NOTE:** Do not squeeze the LED wire or air hoses during installation, as this could damage the components and affect the operation of your chair.

To disassemble: Unscrew the four bolts that connect the armrest to the seat frame. Press button on the fixed hold, and lift and pull to release.
**Step 5: Install the Back Cushion and Headrest**

Locate the headrest and back cushion (included). Attach the two components to the backrest frame using zippers and Velcro, respectively.

**NOTE:** To ensure effective operation, ensure the bottom rim of the headrest is flush with your ears before attaching.

**Step 6: Connect Seat Air Tubes**

On the seat frame and seat cushions, you’ll notice color-coded air tubes. Connect these color coded components tightly. For example, connect the gray seat frame tube with the gray seat cushion tube. Repeat with brown air tubes. Press seat cushion down firmly on frame to secure Velcro between the seat frame and the cushion.
**Step 7: Before Operation**

A. Plug your chair in by locating the power box and connecting one side of the cable into Hole A (as shown).

B. Insert plug carefully into approved socket with required voltage.

C. Turn on using remote control.

D. Enjoy your new massage chair!

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**SPECIAL NOTES AND PRECAUTIONS ON MAINTENANCE AND DISASSEMBLY**

- When choosing a location for your chair, check the clearance by reclining and extending your chair in all directions. Ensure there are no obstacles such as furniture, plants, pets, or children. Allow 6 inches of space behind chair for airflow.

- Monitor your power plug carefully. Routinely clean the plug and cord to avoid dust buildup, which could pose a fire risk or affect your chair’s operation. Ensure the cord sits neatly, without knots, kinks, or stretching. Never place heavy objects over your power cord.

- Your chair should sit at least 4 inches from the wall starting from the backrest and 12 inches from the leg rest front.

- Before using your chair, check for children and pets. Always check your surroundings before using the recliner. Do not apply pressure or attempt to get out of the chair while the leg rest is in motion, as this may cause damage, which is not covered under warranty. Refer to the remote control guide for more information regarding proper use and operation.
Operating Your Massage Chair

Turning On Your Chair

1. Insert the power cord into an approved socket.

2. Ensure the power switch is in the “ON” position (located at the back of the chair).

3. Use the ON/OFF button located at the top of the remote control to begin operation and cycle through available programs.

Starting and Ending Your Massage Session

1. To begin a massage session, use the remote control to navigate to your desired settings, air pressure, and speed. Learn more about these options in the Control Panel Usage Guide.

2. When a massage session ends, the chair will automatically turn off. For best results, please wait 15–30 minutes before beginning another session.

WARNINGS CONCERNING OPERATION

• If you notice damage to the synthetic leather surface, please discontinue use and contact service@SpaDynamix.com

• To reduce risk of injury, only use in a socket with approved voltage.

• Do not stand while using this massage chair. If you need to stand, turn the massage program “OFF” using your remote control first and wait for the chair to return an upright position.

• Before using your massage chair, ensure there are no personal belongings trapped between the gaps of the arm rests, leg rests, and seat frame.
Remote Control Usage Guide

- To ensure effective operation, do not press two or more keys at the same time.
- Seat yourself comfortably in the chair before turning on or selecting any massage program.
- Do not spill liquids onto the control panel. If control panel encounters liquids, please turn “OFF” at the back of the chair and unplug immediately.
“On/Off” Button: This power button controls the basic functions of your massage chair. Before rising from your massage chair, make sure your unit is off.

Quick Relaxation: This auto mode provides you with an eight-minute relaxation experience once the chair is in the “ON” position. Press the button again to stop the massage.

Air Intensity: By pressing this button, you can circulate through the four air intensity levels, which will be reflected on the remote’s LCD screen.

Menu: This button will help you change the function of your chair, which you can navigate through the remote’s LCD screen. Press the “menu” button again to exit. Learn more about Menu options in the “Using your LCD screen” section.

Auto: Pressing the auto buttons will allow you to choose from one of the six auto massage options: Recovery, Pain Relief, Stretch, Health Care, Full Body, and Rocking.

Arrow Buttons: The up, down, left, and right buttons in the center of your remote serve as a navigator in “Menu” mode. The up and down buttons also help you pinpoint the perfect massage position for your chair.

Leg Rest Up Button: Press and hold to move your leg rest up. Release to stop.

Leg Rest Down Button: Press and hold to move your leg rest down. Release to stop.

OK Button: In the “Menu” mode, use this button to confirm your choices.

Back Rest Up, Leg Rest Down Button: Press and hold to simultaneously move the back rest up and your leg rests down. Release when you find the desired position.

Back Rest Down, Leg Rest Up Button: Press this button to simultaneously recline your seat while moving your leg rest up. Release to stop the movement.

Zero Gravity: Press this button to immediately go into “zero gravity” position. Press again to return to the default position.
Using Your LCD Screen

Your Spa Dynamix™ VITALA™ Massage Chair uses an LCD screen remote for your chair’s functions. The main interface will show the massage position, speed, air intensity, and massage width (narrow, mid-range, or wide). It also notes:

- Your current massage function (kneading, tapping, knocking, pressing, or zero gravity)
- Time left in massage mode
- Heating information

Navigating the Menu

Press the “Menu” button to view the interface. Use the navigation keys to select from the following options:

- **Auto**: Recovery, Pain Relief, Stretch, Health Care, Full Body, and Rocking.
- **Manual**: This allows you to use the manual mode in which you can set your desired intensity, speed, position, and width adjustment. Use the arrow keys to navigate to your selections, and the “OK” button to confirm them.
- **Air**: Navigate to the air selection using the arrow keys and press “OK” to confirm. Use this function to control the air pressure intensity and positioning.
- **Roller**: Activate the foot roller by navigating to this menu option using the arrow keys and pressing “OK” to confirm.
- **Waist heating**: This turns the heat function within the chair on and off. Navigate to this option using the arrow keys, and press “OK” to turn the function on or off.
- **Time**: The default time for massage is 20 minutes, but you can choose a 10-, 20-, or 30-minute massage using this menu selection.
- **Language**: Choose your desired language. You have the choice of English, Chinese or Korean.
- **Stop**: Pressing this button will stop your current massage and return the chair to its default position.
Cleaning and Maintenance

Cleaning Your Massage Chair

Your massage chair contains synthetic leather and cloth components. Routine cleaning with a dry microfiber cloth will help maintain the material. Follow these general cleaning instructions:

**Synthetic Leather**

Clean with a 3% to 5% neutral detergent solution. Remove all excess moisture with a dry cloth. Let air dry—never use a hair dryer or other air-blower.

**Cloth**

Use the same gentle solution and a brush or cloth to clean. Never use harsh cleaning agents such as alcohol, gas, or diluent. Allow to dry completely before using your chair.

**Plastic**

Use a weak, neutral solution to clean all plastic components. Always wring out your cleaning cloth to remove excess water before applying. Allow to dry completely.

Cleaning Your Remote Control

Use an electronics cleaning cloth to remove dust. Do not use alcohol, diluent, or propellant to clean.

**NOTE:** Always unplug your chair before cleaning to reduce risk of electric shock. Never submerge your chair in water or saturate with water or harsh cleaning solution.
The Problem: My massage chair isn’t operating when I select a program.

Possible solutions

• Ensure the chair is fully plugged in.
• Check to make sure the power switch is in the “ON” position on the back of the chair.
• Choose a mode on the control panel.
• The problem lies within an inner circuit. Contact a professional electrician or email service@SpaDynamix.com.

The Problem: My massage chair makes a lot of noise during operation.

Possible solution: You are likely hearing the noise from the motor and other mechanical parts. Some noise is normal.

The Problem: I notice a difference between the height of the right and left motors. One might be higher than the other.

Possible solution: The massage rollers do not always run at the same level. This is part of normal operation.

The Problem: The sound within the chair became much louder.

Possible solutions: You may have been using the chair continuously for too long. Turn off the chair for at least 30 minutes, then check to see if you still notice the difference.

With consistent use, the internal parts of your chair can wear over time. This is normal. Contact an authorized maintenance professional for repairs.

The Problem: My massage stopped unexpectedly during a session.

Possible solutions:

• The massage cycle may have ended.
Troubleshooting

• You may have been using your chair for too long. Wait 30 minutes before selecting another cycle.

• There is a mechanical problem. Contact service@SpaDynamix.com for further assistance.

The Problem: I cannot use the backrest or leg rest as intended.

Possible solutions: Check the surrounding area for clearance and other obstacles.

The Problem: I cannot get my chair to return to a default position.

Possible solutions: This may occur when you use the chair continuously for too long or when the massage period ends. Wait 30 minutes and try again. If the problem persists, contact an authorized maintenance professional for repairs.

The Problem: The electrical wire is hot to the touch.

This may occur from overuse. Allow your chair to rest for 30 minutes and try again.

Caution

If you notice any signs of overheating, turn off your unit and unplug immediately. Contact an authorized maintenance professional for more information.

This troubleshooting guide provides examples of common issues but is not a comprehensive resource. Should you experience issues with your chair, discontinue use and contact Spa Dynamix™ at 888-254-1766 or service@SpaDynamix.com.

NOTE:

• For repairs, please contact the distributor or after sales service. For more information, refer to your enclosed warranty card.
• Any questions directed to customer service may be recorded for training purposes.
• The instructions of specifications of this product may change without notice.
• Should your chair need repair, customer service can help you find a qualified repair center.
Warranty and Technical Specifications

TWO (2) YEAR LIMITED WARRANTY

Spa Dynamix™ warrants this Spa Dynamix™ VITALA™ Massage Chair against defects in materials and/or workmanship under normal use for a period of TWO (2) YEARS from the date of purchase by the original purchaser ("Warranty Period"). Normal use is defined as use by an end-user in a residential location. If a defect arises and a valid claim is received within the Warranty Period, at its option, Spa Dynamix™ will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the Spa Dynamix™ Massage Chair with a new or refurbished Spa Dynamix™ Massage Chair OR 3) provide a credit in the amount of the purchase price of the original product. A replacement product or part, including a user-installable part installed in accordance with instructions provided by Spa Dynamix™, will be covered for the remaining warranty period of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Spa Dynamix™ property. When a credit is given, the original product must be returned to Spa Dynamix™ and becomes Spa Dynamix™ property.

Obtaining Service: To obtain warranty service, call the Spa Dynamix™ Warranty Service at 888-264-1766 or contact the company via email at service@SpaDynamix.com. Please be prepared to describe the Spa Dynamix™ Massage Chair model that needs service and the nature of the problem. Proof of purchase is required. All repairs and replacements must be authorized in advance. Service options, parts availability and response times will vary.

Limits and Exclusions: Coverage under this Warranty is limited to the United States of America, excluding the U.S. Territories of Guam, Puerto Rico, and the U.S. Virgin Islands and including Canada. This Warranty applies only to products manufactured by Spa Dynamix™ that can be identified by the “Spa Dynamix™” trademark, trade name, or logo affixed to them or their packaging. The Warranty does not apply to any non-Spa Dynamix™ products. Spa Dynamix™, in so far as permitted by law, provides these products “as is.” This warranty does not apply to: a) damage caused by failure to follow instructions relating to product’s use or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Spa Dynamix™; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchaser during the normal life of the product including, without limitation, batteries or light bulbs; g) any product sold “as is” including, without limitation, floor demonstration models and refurbished items; or h) a product that is used commercially or for a commercial purpose.

SPA DYNAMIX™ SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL
Warranty and Technical Specifications

DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, SPA DYNAMIX™ DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF SPA DYNAMIX™ CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY. Some states disallow the exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

### Technical Specifications

<table>
<thead>
<tr>
<th>Name:</th>
<th>Spa Dynamix™ VITALA™ Massage Chair</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model:</strong></td>
<td>VITALA™</td>
</tr>
<tr>
<td><strong>Input Voltage:</strong></td>
<td>AC 120 V, 60 Hz</td>
</tr>
<tr>
<td></td>
<td>AC 220 V, 50/60Hz</td>
</tr>
<tr>
<td></td>
<td>AC 240 V, 50 Hz</td>
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<td><strong>Safety Design:</strong></td>
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<td><strong>Power:</strong></td>
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<tr>
<td><strong>NW/GW:</strong></td>
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<tr>
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<td>Arm rest: 42/60 lb.</td>
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<tr>
<td><strong>Packing Size (LxWxH):</strong></td>
<td>Main Body 55x30x33.75in</td>
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<tr>
<td></td>
<td>Arm rest: 48.5x16.5x34.5 in</td>
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